

COM/PSY 215 : Conflict Resolution & Mediation

Explores the reason for conflict and the different approaches for seeking resolution for conflict. Studies personal and societal value systems, the psychology of how people respond to conflict, the impact of culture on conflict styles, communication skills useful in dealing with conflict, and alternative resolution strategies. Practices mediation skills as a third party intervention method.

Credits 3

Teaching Equivalent 3.00

Designation

DS

Recommended Prep

ENG 100 with grade C or better.

Prerequisites

COM 145, BUS/COM 130, or PSY 100, any with grade C or better, or consent.