

PSY/COM 253 : Conflict Resolution & Mediation

Explores the reasons for conflict and the different approaches for seeking resolution for conflict. Studies personal and societal value systems, the psychology of how people respond to conflict, the impact of culture on conflict styles, communication skills useful in dealing with conflict, and alternative resolution strategies. Practices mediation skills as a third party intervention method. (Crosslisted as COM 215.)

Credits 3

Lecture Hours 45

Teaching Equivalent 3.00