

# HSER 248 : Case Management

Provides a systems-based orientation to the development of knowledge and skills needed to become a case manager in health and human services. Incorporates an ethical, culturally appropriate, strength-based, and client-centered approach. Skill development includes intake, assessment, service planning, care coordination, discharge planning, referral, advocacy, and documentation.

**Credits** 3

**Lecture Hours** 45

**Teaching Equivalent** 3.00

**Prerequisites**

HSER 140 with grade C or better, or consent.